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Relevance scale ☐ ☐ ☐ ☐ ☐**1 Experiments in social data mining: The TopicShop system**

Brian Amento, Loren Terveen, Will Hill, Deborah Hix, Robert Schulman

March 2003 **ACM Transactions on Computer-Human Interaction (TOCHI)**, Volume 10 Issue 1Full text available: [pdf \(377.92 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

*Social data mining systems* enable people to share opinions and benefit from each other's experience. They do this by mining and redistributing information from computational records of social activity such as Usenet messages, system usage history, citations, or hyperlinks. Some general questions for evaluating such systems are: (1) is the extracted information valuable? and (2) do interfaces based on the information improve user task performance? We report here on *TopicShop*, a syst ...

**Keywords:** Cocitation analysis, collaborative filtering, computer-supported cooperative work, information visualization, social filtering, social network analysis

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